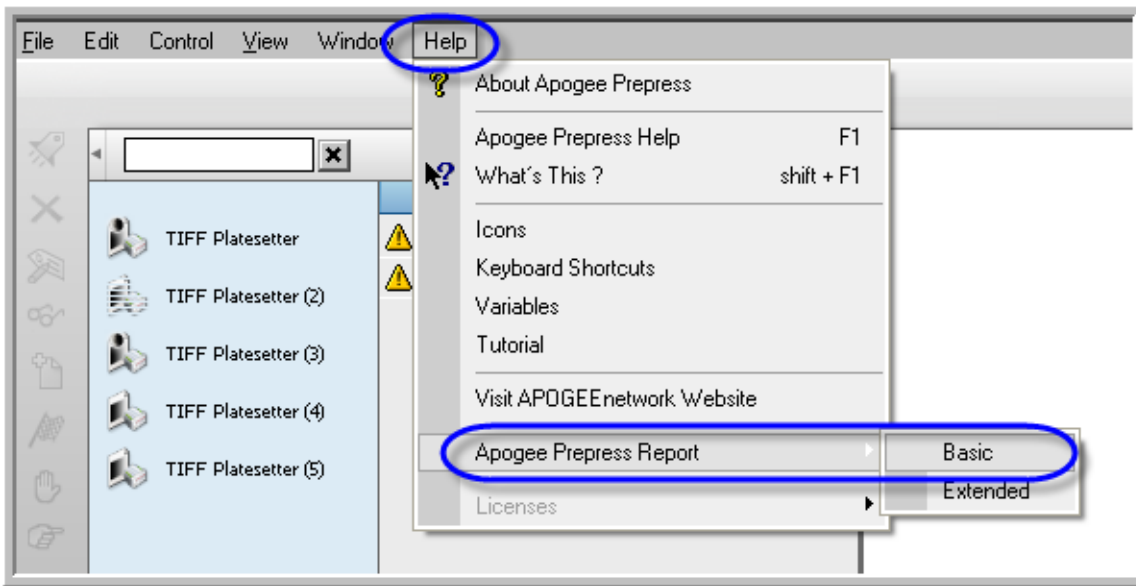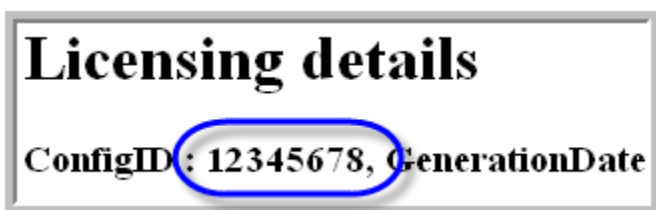1. To find your configuration ID number, open your APOGEE Prepress client. In the menu bar, go to Help > Apogee Prepress Report > Basic

2. Automatically a report is generated and opened in your default web browser. Within this report, select "Licensing details".

3. Here you'll find you're the configuration ID number of your APOGEE Prepress system.

4. Copy and Paste your config ID into your Forum Request form.