

Urgency	Classification	Scope	
As required	Information only	Other	###

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1. :Portal 8.0 General Information

1.1. Product Description

:APOGEE Portal WebApproval is an interactive portal for uploading and approving pages designed for printers, publishers, creative agencies and large corporations. It extends an :APOGEE Prepress server with a web-portal functionality for file-upload and approval.

:APOGEE Portal ProjectManager is a scalable, web-based portal for the entire production workflow.

It is designed for mid- to large-sized commercial printers looking to further automate and integrate processes; or, who want to offer Web-based client collaboration including file submission, soft proofing and job approval.

:APOGEE StreamProof enables collaborative mark-up with fast access to high-res SoftProofs and is the perfect companion for ProjectManager or WebApproval, It is designed for printers who work with a large amount and/or high resolution SoftProofs. It gives you a fast access to high resolution data over standard internet connections with streaming technology.

:APOGEE PageMaster is an Interactive GUI especially made for ease of use uploading and approving documents. It is available on WebApproval and ProjectManager.

1.2. Goal of this release

Portal 8.0 is the next major software release. It brings :

- A Portal server using 64 bit address architecture
- A redesigned and improved StreamProof UI
- New Dashboard to allow follow-up of customer jobs by the Printer's staff.
- Improved user management (both In Portal and Prepress)
- Flexible email dispatching by CSR
- Support for multiple :Apogee Prepress servers
- Improved installer needing less manual interaction

1.3. Documentation

- Installation guides are available on DVD as well as on-line (Global Service library and Apogee Network)
- Configuration Guides are replaced by smaller Tech-note documents on specific configuration topics. These Tech-notes are available on-line.
- Recommended Production Plans (Technote)
- Prepress Ticket Templates Overview (Technote)
- Browsers and plug-ins compatibility and troubleshooting (Technote)
- On-line Help (Included in the Portal installer)

1.4. Version Information

- Portal build 8.0.0.80
- PostgreSQL 9.1
- Apache Reverse Proxy 2.2.22
- Supported languages for Classic GUI and PageMaster. More languages can be installed via Update Manager when they become available for 8.0

- Chinese (Simplified)
- Danish
- Dutch
- English
- Finnish
- French
- German
- Italian
- Japanese
- Korean
- Polish
- Swedish

1.5. Licensing

The Portal product is protected with a hardware key (USB dongle) and also a software key (license file). The license-file is linked to the dongle-ID and the hardware system on which the dongle is attached.

2. Support Information

2.1. Operating Systems

The table below provides information on the supported Operating Systems for this release. The required Service Packs are also specified.

	Win 2003 Server R2 SP2	Win 2008 Server R2 SP1
WebApproval	No	Yes (64 bit)
ProjectManager Server	No	Yes (64 bit)
ProjectManager Subsystems	Yes	Yes (64/32 bit)

- We do not support OS versions which were upgraded from a previous version, a manual full install of the OS must be done.
- Windows Automatic Update (Control Panel) is supported for HotFixes however we recommend to wait installing new Service Packs until official statement from HQ.

2.2. Hardware

Portal WebApproval can be installed on 1 hardware platform, Project Manager typically needs 2 platforms.

For recommended hardware specifications refer to Marketing Library (Turn Key Solutions specification)

2.3. Supported Prepress Systems

- Portal 8.0 Project Manager is compatible with Prepress 7.0 & 8.0
- Portal 8.0 WebApproval is only compatible with Prepress 8.0

2.4. Upgrades of Portal systems

- Upgrade from Portal WebApproval 7.0.0.60 version is supported as from 8.0 release.
- Upgrade from Portal ProjectManager 7.0.0.60 is supported from begin 2013 onward.

2.5. Client Browsing environments

Client Browsing on Microsoft Windows

- Internet Explorer 8.0 or higher
- Firefox 17 or higher
- Java Runtime environment (JRE) 1.6 or higher
- Adobe Flash player 10.5 or higher
- Adobe Acrobat Reader 9.0 or higher
- Adobe Scalable Vector Graphics (SVG) plugin 3.03 (needed by IE 8.0)
- Video display min. 1280 x 1024 (Highest color quality)
- Internet connection min. 5Mbit/sec.

Client Browsing on Mac OS X

- OS X 10.6 or higher
- Safari from version 5.1.7 or higher
- Firefox 17 or higher
- Java Runtime environment (JRE) 1.6 or higher
- Adobe Flash player 10.5 or higher
- Adobe Acrobat Reader 9.0 or higher
- Video display min. 1280 x 1024 (Colors: Millions)
- Internet connection min. 5Mbit/sec.

Portal 8.0 Software

2.6. Major features

- Portal server now uses 64 bit address architecture
- Redesigned and improved StreamProof UI
- New Dashboard to allow follow-up of customer jobs by the Printer's staff.
- Improved User management (both In Portal and Prepress)
- Flexible email dispatching by CSR
- Support for multiple :Apogee Prepress servers
- Improved installer needing less manual interaction

2.7. Minor features

- Extended Job collaboration and CSR management in PageMaster and Prepress Client
- Show/hide columns in Jobs list
- Multi-column sort in Jobs list
- Document deletion functionality
- Setting of Job Deadlines
- Finished jobs in Prepress will disappear from Print-buyer view
- System, Company and Email Preference settings available in PageMaster
- Default URL opens the PageMaster UI i.o. the Classic UI
- License info available in PageMaster
- Functional and performance enhancements in JMF protocol
- New Apache reverse proxy with improved security

3. Installation & Configuration

See Portal 8.0 install Guide for WebApproval or Project Manager. Recommended Production Plans and Template Overview Tech-notes are available on-line.

3.1. Hot Fixes

Find the Released Hotfixes on the Agfa-Graphics Service web-portal.

3.2. Limitations of WebApproval

- WebApproval: Assignment of Spread documents to run-list positions is not supported
- WebApproval: Prepress versioned jobs: Upload to Page Store is supported, Run-list assignment, however, is not supported
- WebApproval: More than 1 Web Proof action in 1 Prepress job is not supported. Only 1 result from the Prepress flow will be shown and can be approved. You cannot select which flow is shown (depends on the first JDF-node in the JDF that is send to Portal)
- WebApproval: Difference for adding parts between Prepress and PageMaster
 - There is a difference between Prepress and PageMaster implementation when adding parts to a job. If you have a 20-page job in Prepress (shown as 'Body' part) and you add a 'Cover' part (4 pages), the cover will get 4 pages and the Body part will be changed to 16 pages. If you have a 20 page job in PageMaster and you add a cover of 4 pages, the Body will remain 20 pages. (APO-9140)
- WebApproval: Link to PDF file from Preflight report is not supported. The link icon is available but clicking on the link will show an error message. (APO-3905)
- WebApproval: Upload & Assignment of PostScript Files via PageMaster is not supported. Only supported via Classic GUI.

3.3. Limitations of ProjectManager

- Apogee Preflight Remarks are not supported in ProjectManager. Only the Preflight report is supported.
- Navigating the logged Preflight issues in the StreamProof Image is not supported
- 2-way remark communication between Portal and Prepress is not supported
- It is not possible to make spreads when 'Generate Preview in Reception material' checked on (APO-3814)
- It is not possible to process the production component of a product with color model hexachrome (APO-3799)
- When creating a job with separate cover/content, the messages from Prepress about the cover/content pages will show other page numbers than in Apogee Portal (APO-6826).
- When uploading a new revision of a page, the user should wait for the first revision of the page to become ready (blue) in the UI before re-uploading and assigning a new revision. Uploading sooner can cause page revisions to go out of sync between upload and proof/production results.

3.4. Known Issues

- Not all Portal systems in the field have C++ Visual redistributable 2005 and 2008 installed. For those who don't, the Data Base archive function in Portal Console fails. To perform an successful Data Base archive of the 7.0.0.60 DB, both C++ Visual redistributable 2005_SP1 and 2008_SP1 are required. Installers for these files are available on the *SupportFiles* folder of the DVD
- Certain combinations of Browsers, Plug-ins and OS platforms pose problems when viewing PDF proofs. See on-line Technote *Browsers and Plugins* for troubleshooting and configuration settings info

- Multiple Portal client connections from one platform to the same Portal server are not supported. This includes connections both from different browser windows as well as connections from different tabs in a multi-tabbed browser.
- Password reset via Logon screen link ('*Forgot Password*' option) behaves unpredictable when user-account email addresses are not unique, but re-used for multiple accounts.
- Viewing and approval of flats is not supported in PageMaster
- Thumbnails of uploaded documents missing if there is no Normalizer TP before Runlist TP in WebApproval Prepress Ticket. Normalize TP should be before Run List TP if files are uploaded via Portal (APO- 9244). See technote *TN WebApproval Self Service tickets* for more info.
- Many errors (Java stack traces) are logged in Console when shutting down Portal.
- Page remarks of an empty page is not forwarded to prepress (APO-9447)
- Spread view Portal PageMaster and Raster Preview Prepress visualization is not in sync (APO-9431)
- WebApproval: Delete job after the Portal job has been created and before the reply from Prepress was received fails (APO-8502)
- WebApproval: Thumbnails of uploaded documents missing if there is no Normalizer TP before Runlist TP in WebApproval Prepress Ticket. Normalize TP should be before Run List TP if files are uploaded via Portal (APO- 9244). See technote *TN WebApproval Self Service tickets* for more info.
- WebApproval: When You disable a WebApproval account, Portal doesn't disable the mail for this user
- After upgrading from 7.1 to 8.0. When reprocessing a Prepress job with rejected pages , the pages stay rejected in Prepress but their status will not become rejected in Portal. The work-around to synchronize approve/reject between prepress and portal should be to clear the rejected pages in Prepress and reprocess the job from first.
- On Win2008 R2 environments, the installation of Service Pack 1 will enable a previously disabled firewall. The firewall needs to be disabled manually after applying SP1.

3.5. Improvements and Bug-fixes

Field improvement requests and bug escalations that are resolved in 8.0.

APO-7193	Reassigning same content file twice causes problems when rejecting pages
APO-9337	show the buyer order reference in the Apogee Prepress job for Print-buyer initiated jobs
APO-9514	Allow MIS to create a PageMaster URL that opens a specified job
APO-9688	Possibility to disable the timeout for administrators
APO-9968	PageMaster: Have a My Product view for IWC users which are assigned to a product for follow up
APO-10129	StreamProof spread view shows pages incorrect
APO-10138	Preflight report access failure when working in HTTPS
APO-10386	email message change, one week -> 5 days
APO-10496	StreamProof remark reports are incorrect for long landscape pages

APO-10523	Account "Mark Unavailable/Available" visual feedback is not correct
APO-10625	Due to an identical Installer upgrade-code it is not possible to install Portal 8.0 and Prepress Update Manager 8.0 on the same system
APO-10660	Download combined PDF does not work
APO-10670	PageMaster GUI: can we have a search function above the company and users window, like classic mode
APO-10754	Browser Internet Explorer 64-bit does not work for PageMaster
APO-10756	email shouldn't be mandatory in installation setup
APO-10808	Many prepress notification messages on a pages cause PageMaster job-queries to consume all available java heap memory.
APO-10939	New StreamProof GUI: can we have the Close window button [X] in the top right corner
APO-11002	CSR cannot set a password for a user in a company
APO-11003	Updates of the runlist are not always sent to Prepress

4. Service and problem reporting

All communication regarding problems should be done via the regular support channels.

4.1. Reporting Portal processing issues

To be able to reproduce your Portal problem we need all possible info on the job you created. We recommend to provide a copy of the server log and a copy of the subsystem logs if you think that the problem is related with one of the subsystems.

If the problem is related with JAVA, include the JAVA console log.

4.2. Reporting Browser issues

When reporting, always include

- Detailed version of OS
- Detailed version number of the browser
- Detailed version of the Java Runtime Environment.
- Detailed version of the Adobe Flash Player